

#### THE UNIVERSITY OF BRITISH COLUMBIA

# Availability

# EECE 412 Session 18

Copyright © 2004 Konstantin Beznosov

## Last Session Recap

- Types of malicious logic
- Theory of detecting malware
- Protection and detection techniques



# Where We Are

Protection					Assurance			
Authorization		Accountability	Availability		ance	e	rance	ance
Control	otection	Audit	Continuity	Secovery	Requirements Assurance	Design Assurance	Development Assurance	Operational Assurance
Access Control	Data Protection	Non- Repudiation	Service C	Disaster Recovery	Requirem	Desig	Developn	Operati
Authentication Cryptography								



# Outline

- Availability in the presence of failures
  - FT terminology
  - k fault tolerance
  - two army problem
  - Byzantine Generals problem
  - Services continuity and disaster recovery
- Availability in the presence of attacks
  - Failures vs. attacks
  - Random vs. scale-free networks
  - Internet tolerance to attacks and failures
  - Services continuity and disaster recovery



UBC

THE UNIVERSITY OF BRITISH COLUMBIA

# Availability in the Presence of Failures

Copyright © 2004 Konstantin Beznosov

## Failures, Errors, and Faults

A system is said to fail when it cannot meet its promises
Error may lead to a failure
Fault -- a cause of an error



# **Fault Types**

Transient: occur once and then disappear

Intermittent: occurs, then vanishes, then reappears

Permanent: continues to exist



# **Availability and Reliability**

•Availability: Probability that a system operates correctly at any given moment and is available to perform its functions

•Reliability: time period during which a system continues to be available to perform its functions

 Problem: calculate system availability and reliability if it's unavailable for 1 second every hour.



### Fault Tolerance

A fault tolerant system can provide its services even in the presence of faults



# **Classification of Failure Modes**

Type of failure	Description			
Crash failure	A server halts, but is working correctly until it halts			
Omission failure	A server fails to respond to incoming requests			
Receive omission	A server fails to receive incoming messages			
Send omission	A server fails to send messages			
Timing failure	A server's response lies outside the specified time interval			
Response failure	The server's response is incorrect			
Value failure	The value of the response is wrong			
State transition failure	The server deviates from the correct flow of control			
Arbitrary (a.k.a. Byzantine) failure	A server may produce arbitrary responses at arbitrary times			



### Achieving k fault tolerance

A system is k fault tolerant if it can survive faults in k components
silent failure vs. Byzantine failure k+1 2k+1



Agreement among honest players with unreliable communications: Two-army Problem

Even with nonfaulty processes, agreement even between two processes is not possible in the face of unreliable communications



Agreement among dishonest players with perfect communications: Byzantine Generals Problem

**Results:** 

1.In a system with *m* faulty processes, agreement can be achieved only if 2*m*+1 correctly functioning processes are present (total 3m+1). (Lamport et al., 1982)

2.If messages cannot be guaranteed to be delivered within a known, finite time, no agreement is possible even with one faulty process. (Fischer et al., 1985)



## Ways to Deal with Failures

### Service continuity

- Masking failures via
  - Redundancy of
    - information
    - time
    - physical
- Disaster recovery
  - Backward recovery
    - check pointing
  - Forward recovery
    - bringing system into a correct new state
  - Don't underestimate backups!





THE UNIVERSITY OF BRITISH COLUMBIA

# Availability in the Presence of Attacks

Copyright © 2004 Konstantin Beznosov

## Failures vs. Attacks

### Failure

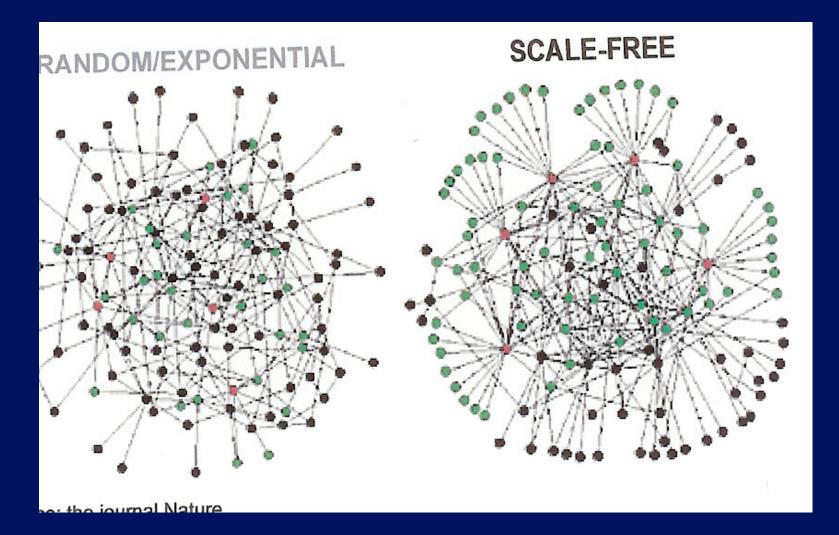
 Random unavailability of participants and/or infrastructure elements

### Attack

 Systematic unavailability of participants and/or infrastructure elements



### Random vs. Scale-free Networks

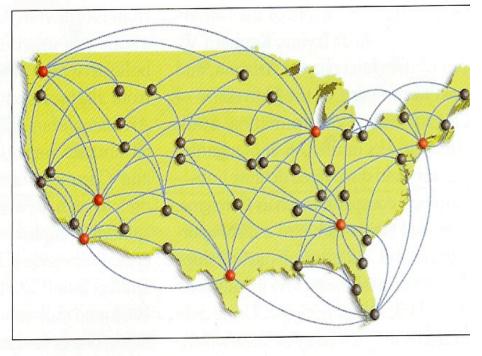




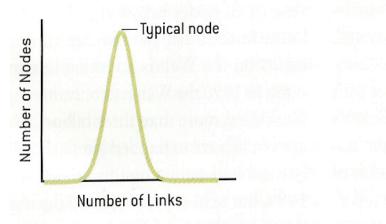
### **Random Network**



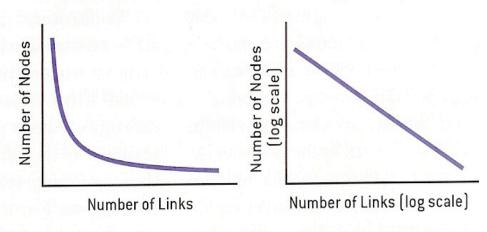
### Scale-Free Network



#### **Bell Curve Distribution of Node Linkages**



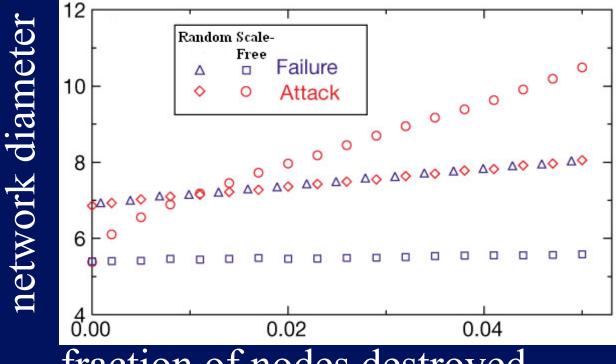
Power Law Distribution of Node Linkages



# **Internet Tolerance to Attacks and Failures**

Scale-free networks are failure-tolerant

### Random networks are attack-tolerant



### fraction of nodes destroyed

Source: R. Albert, H. Jeong, and A.-L. Barabasi, "Error and attack tolerance of complex networks," Nature, vol. 406, no. 6794, 2000, pp. 378-82.



## Ways to Deal with Attacks

Service continuity

- Same as for FT, plus
- Heterogeneity
  - Diversification
    - Avoid monocultures
  - Randomization
    - Avoid "hubs"
- Disaster recovery
   Same as for FT

